

HOTEL FANES - S. CASSIANO

Occasionally, something can happen before the start of a trip. With our cancellation insurance you are financially covered. Make you sure and take out shortly this **trip cancellation insurance**.

COMPLETION INSURANCE

Name of persons insured:

No. Persons: Date of stay – of to (Max. 31 days)

INSURANCE PREMIUM

The insurance premium is **5%** of the cost of the booked journey.

cost of journey: € premium (**5%**)%

Please note that the maximum insurable travel cost (maximum insured amount) is limited to € 3.500,- per person and € 7.500,- per booking.

WIRE TRANSFER

Account designation: Hogast Italien Cooperative

Cassa centrale Raiffeisen – Bolzano, Italy

IBAN IT19 T 03493 11600 000300023833
Swift - BIC RZSBIT2B

STEPS TO DO THE INSURANCE

1. You have to fill out the block "Insurance Contract"
2. You have to send this form by fax at Hogast Italien - no. Fax +39 0471 978118;
3. You have to transfer the "premium" to the account number indicated;
4. You will not receive a confirmation from us for the insurance contract, only effective is your payment bill with the confirm of the faxmessage.

INSURED REASONS FOR CANCELLATION AND TERMINATION OF THE JOURNEY

- Unexpected serious illness, serious accident or death of the insured guest / dependant
Such illness or health consequences shall be deemed serious, if it/they decisively cause/s incapacity to travel.
- pregnancy of the insured person
- Significant damage to the guest's property
- Job loss through no fault of the guest
- Submitting an application for divorce prior to the commencement of a joint journey by the partners in marriage

Please note: Existing medical conditions (but see Seciton 4, Point 2 ERV-RVB Hotellerie 2007) are only insured if they unexpectedly become acute.

WE OFFER

- 1. Cancellation cover**
Cancellation fee reimbursement if you are unable to make the trip
- 2. Termination of your journey**
Reimbursement of the booked but unused part of the arrangement
- 3. Delayed commencement of your booked stay**
Reimbursement of costs incurred
- 4. If you have to extend your stay involuntarily**
Reimbursement of additional costs incurred on location
- 5. Search and rescue costs**
In case of distress at sea or in the mountains (including helicopter rescue)

WHO IS COVERED BY INSURANCE ?

These events are covered for the insured person, insured members of their family, and a maximum of three other insured persons partaking in the journey as long as the trip was booked collectively. The following persons are considered to be family members: the insured person's spouse (or live-in partner) children (step-children, children-in-law, an grandchildren), parents (step-parents, parents-in-law, an grandparents), and siblings.

PLEASE DO RETURN ONLY THIS PAGE! (FAX: +39 0471 978118)

WHEN DOES INSURANCE COVER START ?

The insurance cover will be valid only after the payment accomplished. Conclusion of insurance coverage must occur simultaneously with either the booking or down payment (whenever the booking does not occur until down payment has been received). Insurance coverage will not begin until 10 days after conclusion if conclusion occurs at a later date.

WHAT SHOULD YOU DO IN CASE OF A CLAIM ?

Steps after a case of claim:

Benefits	What should you do in case of a claim ?
1. Cancellation cover: Cancellation fee reimbursement if you are unable to make the trip up to the value of the journey booked	Immediately inform your host (hotel, guesthouse). If you cancel for health reasons we also require a detailed medical certificate from your attending physician to be submitted simultaneously. Request the medical certificate to your host (hotel, guesthouse). You can also download it from the website from Hogast (Phone +39 0471 975040) from http://www.hogast.it/Dokumente/medicalcertificate.doc The medical certificate must be sent by fax at the EUROPÄISCHE REISEVERSICHERUNG (Augasse 5-7 in AT 1090 Vienna, Fax. +43/1/319 93 67).
2. Termination of your journey: Reimbursement of the booked but unused part of the arrangement up to the value of the journey booked	Should you terminate your holiday prematurely due to illness or accident we will require an appropriate medical certificate issued by the attending physician at your holiday location!
3. Delayed commencement of your booked stay: Reimbursement of costs incurred en route for overnight board and lodging - up to 20% of the value of booked trip (max. € 400,-) If you have to extend your stay involuntarily: Reimbursement of additional costs incurred on location (incl. Meals) - up to 50% of the value of the booked trip (max. € 2.000,-)	Please submit the receipts for the costs you incurred for board and lodging together with confirmation of the reason (doctor's certificate, official confirmation of road closure or accident or break-down) etc. to ERV
4. Search and rescue costs: Search and rescue costs: In case of distress at sea or in the mountains (including helicopter rescue) – up to € 7.500,-	In case of a claim please inform the EUROPÄISCHE immediately by telephone or fax stating the details of the event.

UNIVERSALLY REGULATIONS

The EUROPÄISCHE terms and conditions of insurance policies of the hotel industry (ERV-RVB Hotellerie 2005) form the contractual basis of this agreement. You can request a copy from www.europaeische.at or from the EUROPÄISCHE insurance company. Each insurance sum represents the maximum amount payable by the insurer. The insurance contract is subject to Austrian law. By paying the insurance premium the insured person declares agreement with the expressed provisions and insurance terms and conditions.

The disbursement for the claim will be effected directly to hogast. Hogast will pass the payment to the hotel.

PRIVACY

Information provided in accordance with the Legislative Decree no. 196 of 30.06.2003 "Italian Data Protection Code"
 In compliance with Article 13 of the Legislative Decree No. 196 of 30 June 2003, we hereby MAKE KNOWN that the general personal data which have been collected within the scope of travel cancellation insurance at hand by our cooperative Hogast Italy are processed exclusively for the purpose of handling and administering the insurance services and, for the same reason, are subsequently forwarded to the EUROPÄISCHE as well as to the respective hotel booked. Our cooperative guarantees within the scope of the statutory provisions that personal data is processed with due regard to the basic rights and liberties as well as the dignity of the data subjects with particular confidentiality, personal identity and the right to protection of personal data. We would like to point out that the complete information regarding the data processing at hand as well as the rights of the person involved can be accessed on our website www.hogast.it.

YOU HAVE DIFFERENT QUESTIONS ?

For further details and information please contact:

Europäische Reiseversicherung AG,
 Augasse 5-7, A-1090 Wien
 Tel. +43/1/317 25 00
 E-Mail: info@europaeische.at, www.europaeische.at
 Firmenbuch HG Wien FN 55418y, DVR-Nr. 0490083
 Aufsichtsbehörde: FMA Finanzmarktaufsicht,
 Bereich: Versicherungsaufsicht, Praterstraße 23, A-1020 Wien.

For questions regarding the payment of the premium:

Hogast Italien Genossenschaft
 Schlachthofstr. 59, I-39100 Bozen
 Tel: +39/471/975 040, Fax: +39/471/978 118
 E-Mail: info@hogast.it

Emergency call 24 hours everyday: +43/1/50 444 00